



2013 CLAIMS JOURNAL GUIDE TO **PROPERTY RESTORATION + DISASTER RECOVERY**

Claims Journal is pleased to publish the 2013 Guide to Property Restoration and Disaster Recovery.

This exclusive directory resource has been designed to help claims professionals find partners and services to enhance their ability to respond to disasters and better assist their clients.

Property restoration and disaster recovery companies specializing in aerial imagery, carpet cleaning, contracting, emergency mitigation, fire damage, mold removal, storm damage, temporary housing, and/or water damage submitted their information directly to Claims Journal for inclusion in this directory. Providers were allowed to list up to three categories.

While this directory is only a snapshot of the vast array of restoration and recovery services available to the claims industry, we hope you find it helpful. We look forward to expanding and enhancing this directory in the future and welcome your feedback on how we might improve it. Please send comments or suggestions to editorial@claimsjournal.com.

PROPERTY RESTORATION & DISASTER RECOVERY GUIDE 2013

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Aerial Imagery



EagleView Technologies, Inc.

www.eagleview.com
InsuranceSales@eagleview.com
 (866) 659-8439

Service Area: Nationwide

EagleView Technologies invented the concept of 3D aerial roof measurements with proprietary patented software providing detailed, accurate roof measurement reports substantially reducing claim cycle time. EagleView continues to provide a means to increase productivity while minimizing claims discrepancies with the most accurate guaranteed roofing reports.

Carpet Cleaning / Upholstery / Household Goods

Esporta Wash Systems

www.esporta.ca
sales@esporta.ca
 (800) 881-7781
 Service Area: Nationwide

Rainbow International Restoration and Cleaning

www.rainbowintl.com
 (800) 583-9100
 Service Area: Nationwide

ServiceMaster by ARTEC

www.svmartec.com
info@svmartec.com
 (610) 626-9002
 Service Areas: Delaware, Pennsylvania

Contractors

American Fire & Water Restoration

www.americanfire-water.com
wmaier@americanfire-water.com
 (513) 779-4357
 Service Area: Indiana, Kentucky, Ohio

American Technologies, Inc.

www.ATRestoration.com
jeff.moore@amer-tech.com
 (800) 400-9353
 Service Area: Nationwide

Bay Metro Corporation

www.baymetrocorp.com
 (415) 626-4067
 Service Area: California

Clean Environments, Inc.

www.cleanenvironments.com
gregs@cleanenvironments.com
 (210) 349-7242
 Service Area: Alabama, Florida, Georgia, Louisiana, Mississippi, New Mexico, South Carolina, Texas

Contractor Connection

www.contractorconnection.com
sales@contractorconnection.com
 (800) 690-0174
 Service Area: Nationwide
 We are the largest, fully-independent network of managed contractors for commercial/residential property restorations for insurance companies and consumers. More than 4500 highly-credentialed contractors in the U.S. and Canada provide expert services in: General contracting, remodeling, special-needs modification, roofing, flooring and emergency services; plumbing, board up, water mitigation and more. 24/7

KbH Consulting, Inc.

www.kbhconsultants.com
 (727) 422-5025
 Service Area: Florida

Electronics Restoration

Zodiac Equipment Restoration

www.zodiacrestoration.com
jseter@zodiacrestoration.com
 (888) 982-6738
 Service Area: Nationwide
 Specialty restoration services for electronics, electro-mechanical equipment, and machinery that have been exposed to smoke, water, or other contaminants. Zodiac also provides data recovery services, document drying and cleaning, dehumidification, corrosion control, inventory analysis services, and storage for evidence and valuable artifacts. Zodiac will facilitate re-calibration and re-certification as needed.

Emergency Mitigation, Fire, Water, Disaster/Catastrophe

AdvantaClean

www.advantaclean.com
 (877) 800-2382
 Service Area: Nationwide

ARS Restoration Specialists

ARS Restoration Specialists
www.arsserve.com
info@arsserv.com
 (877) 461-1111
 Service Areas: Connecticut, Maine, Massachusetts, North Hampshire, Rhode Island

ASJ Emergency Restoration & Cleaning

www.asjimag.com
dbrunkle@asjimag.com
 (717) 632-2241
 Service Area: Pennsylvania

BELFOR Property Restoration

www.belfor.com
 (800) 853-3333
 Service Area: Nationwide

CONTRACTOR CONNECTION™

Contractor Connection

www.contractorconnection.com
sales@contractorconnection.com
(800) 690-0174

Service Area: Nationwide

We are the largest, fully-independent network of managed contractors for commercial/residential property restorations for insurance companies and consumers. More than 4500 highly-credentialed contractors in the U.S. and Canada provide expert services in: General contracting, remodeling, special-needs modification, roofing, flooring and emergency services; plumbing, board up, water mitigation and more. 24/7

CRC: Disaster Response

www.callcrc.com
chad@callcrc.com
(888) 501-7824

Service Area: Southeast

CRC is the nation's 4th largest turnkey restoration firm. CRC was started in 1969 and has been ranked #1 three years in a row by several national publications. CRC is also an approved vendor for 92 insurance companies. All work completed in-house.

CRDN

www.crdn.com
contactus@crdn.com
(800) 963-2736

Service Area: Nationwide

Disaster Kleenup International

www.disasterkleenup.com
info@disasterkleenup.com
(630) 350-3000

Service Area: Nationwide

FRSTeam, Inc.

www.frsteam.com
info@frsteam.com
(510) 723-1000

Service Area: Nationwide

Flood Masters

www.floodmastersd.com
(619) 234-2500

Service Area: California

Horticultural Asset Management

www.hmiadvantage.com
contacthmi@hmiadvantage.com
(919) 460-5445

Service Area: Nationwide

National Catastrophe Partners

www.ncp-claims.com
claims@ncp-claims.com
(877) 576-0061

Service Area: Nationwide

Oppenheimer Art Recovery

www.artrecoveryusa.com
jtobits@joirestation.com
(877) 644-9040

Service Area: Nationwide
Oppenheimer Art Recovery (OAR) responds within hours to all art-related losses. Our professional staff packs and transports works of art from any location within the U.S. Upon examination, prompt reports are provided. Our staff works to provide superior conservation as well as rapid turnaround times.

R.A. West Associates, Inc.

www.rawestassociates.com
rawest@rawestassociates.com
(215) 860-5026

Service Area: Nationwide

Reliable Restoration & Recovery

www.rrandr.us
rachael@csnh.us
(877) 986-3777

Service Areas: Maine, Massachusetts, New Hampshire



ServiceMaster Restore

www.servicemasterrestore.com
(800) 737-7663

Service Area: Nationwide

ServiceMaster Restore is the new face of a 60-year heritage of providing comprehensive disaster restoration services to residences and commercial businesses nationwide.

Servpro of NE Waukesha County

www.servpromilwaukee.com
chad@servpromn.com
(262) 250-1101

Service Area: Wisconsin

Zodiac Equipment Restoration

www.zodiacrestoration.com
jseter@zodiacrestoration.com
(888) 982-6738

Service Area: Nationwide
Specialty restoration services for electronics, electro-mechanical equipment, and machinery that have been exposed to smoke, water, or other contaminants. Zodiac also provides data recovery services, document drying and cleaning, dehumidification, corrosion control, inventory analysis services, and storage for evidence and valuable artifacts. Zodiac will facilitate re-calibration and re-certification as needed.

Fire Damage

Alliance Disaster Kleenup

www.alliancedk.com
info@alliancedk.com
(847) 205-2100

Service Area: Nationwide (Focus in Florida, Illinois, Wisconsin)

Best Restoration Services

www.bestrestoration.com
sales@bestrestoration.com
(310) 676-2167

Service Area: California

CONTRACTOR CONNECTION™

Contractor Connection

www.contractorconnection.com
sales@contractorconnection.com
(800) 690-0174

Service Area: Nationwide

We are the largest, fully-independent network of managed contractors for commercial/residential property restorations for insurance companies and consumers. More than 4500 highly-credentialed contractors in the U.S. and Canada provide expert services in: General contracting, remodeling, special-needs modification, roofing, flooring and emergency services; plumbing, board up, water mitigation and more. 24/7



THE DISASTER RESPONSE EXPERTS

CRC: Disaster Response

www.callcrc.com
chad@callcrc.com
(888) 501-7824

Service Area: Southeast

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National Restorations, LLC

www.nationalrestore.com
info@nationalrestore.com
(877) 884-9446

Service Area: Nationwide



ServiceMaster Restore

www.servicemasterrestore.com
(800) 737-7663

Service Area: Nationwide
ServiceMaster Restore is the new face of a 60-year heritage of providing comprehensive disaster restoration services to residences and commercial businesses nationwide.



Zodiac Equipment Restoration

www.zodiacrestoration.com
jseter@zodiacrestoration.com
(888) 982-6738

Service Area: Nationwide
Specialty restoration services for electronics, electro-mechanical equipment, and machinery that have been exposed to smoke, water, or other contaminants. Zodiac also provides data recovery services, document drying and cleaning, dehumidification, corrosion control, inventory analysis services, and storage for evidence and valuable artifacts. Zodiac will facilitate re-calibration and re-certification as needed.

Mold Removal

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www.callcrc.com
chad@callcrc.com
(888) 501-7824

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Custom Restoration, Inc.

www.customrestore.com
info@customrestore.com
(707) 428-1232
Service Area: California

DryMaster Restoration

www.drymaster.us
(323) 522-6691
Service Area: California

Elite Consulting Services

www.elitesvcs.com
akeen@elitesvcs.com
(317) 769-7999
Service Area: Nationwide

RestoreCore

www.restorecore.com
(800) 231-1281
Service Areas: Delaware, Maryland, New Jersey, Pennsylvania

Salvage

Callan Salvage & Appraisal Company

www.callansalvage.com
rcallansr@callansalvage.com
(901) 867-3300
Service Area: Nationwide

Storm

AirSpec, Inc.

www.airspeciaq.com
info@airspeciaq.com
(321) 251-6656
Service Area: Nationwide

Reynolds Restoration Services

www.reynoldsrestoration.com
(888) 277-8280
Service Area: Pennsylvania



ServiceMaster Restore

www.servicemasterrestore.com
(800) 737-7663
Service Area: Nationwide
Service Master Restore is the new face of a 60-year heritage of providing comprehensive disaster restoration services to residences and commercial businesses nationwide.

Temporary Housing Service



Bridgeway Temporary Housing Inc.

www.bridgewayhousing.com
webmaster@bridgewayhousing.com
(866) 387-8586

Service Area: Nationwide
Bridgeway Temporary Housing provides the insurance industry and corporation a convenient and cost effective way to service their policyholder's and employee's housing needs. Since 2005, Bridgeway has placed thousands of contractors, CAT teams, and policyholders, nationwide, in response to the largest natural and man-made disasters in history.

Corporate Living Solutions, Inc.

www.corporatelivingsolutions.com
sales@corporatelivingsolutions.com
(804) 264-8350
Service Area: Nationwide

CRS Temporary Housing

www.crstempousing.com
smoore@crstempousing.com
(800) 968-0848
Service Area: Nationwide

Furnished Quarters

www.furnishedquarters.com
maureen.caracci@furnishedquarters.com
(212) 367-9400
Service Area: Nationwide

Homelink Corporation

www.homelinkcorp.com
claims@homelinkcorp.com
(866) 731-9700
Service Area: Nationwide

Housing Headquarters

www.housingheadquarters.com
info@housingheadquarters.com
(866) 918-7356
Service Area: Nationwide

Key Housing Connections, Inc.

www.keyhousing.com
info@keyhousing.com
(800) 989-0410
Service Area: California

National Insurance Housing

www.nationalinsurancehousing.com
wecare@nationalinsurancehousing.com
(866) 846-9370
Service Area: Nationwide

Temporary Accommodations

www.temporaryaccommodations.net
info@temporaryaccommodations.net
(800) 548-5196
Service Area: Nationwide

THD - Temporary Housing

www.temporaryhousingdirectory.com
request@thdmail.net
(800) 817-3220
Service Area: Nationwide

VIP Insurance Housing Options, Inc.

www.vip-insurancehousing.com
relocation@vip-insurancehousing.com
(888) 468-0419
Service Area: Nationwide

Water Damage

AAA Flood Drying

www.aaaflooddrying.com
aaaflood@comcast.net
(978) 392-1895
Service Area: Massachusetts, New Hampshire

Able Water Damage Restoration

(512) 671-8800
Service Area: Texas

A Q Environmental

www.hazwaste.com
rz@earthlink.net
(800) 606-8077
Service Area: California, Nevada



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chad@callcrc.com
(888) 501-7824
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REE-Construction

www.the-restorers.com
admin@the-restorers.com
(855) 733-9111
Service Area: Idaho

The New Crystal Restoration Enterprises, Inc.

www.crystalrestoration.com
rosemary@crystalrestoration.com
(914) 937-0500
Service Area: Connecticut, New Jersey, New York



ServiceMaster Restore

www.servicemasterrestore.com
(800) 737-7663
Service Area: Nationwide
ServiceMaster Restore is the new face of a 60-year heritage of providing comprehensive disaster restoration services to residences and commercial businesses nationwide.
Urban Valet Dry Cleaners
www.myurbanvalet.com
jackie@myurbanvalet.com
716.885.4351
Service Areas: New York, Pennsylvania



Zodiac Equipment Restoration

www.zodiacrestoration.com
jseter@zodiacrestoration.com
(888) 982-6738
Service Area: Nationwide
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Questions? Comments? Suggestions?
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